

DIRECTORY OF SERVICES

We value your opinion

At Best Western we truly care about your experience.

If there is anything we can do to improve your stay, please contact the front desk immediately.

After your stay is completed, we would sincerely appreciate you taking a few minutes to share your comments about your experience with us.

After your stay, you will be sent an email invite to provide Medallia survey feedback. Once completed, Best Western Rewards® members will receive 250 points in Best Western's Free Rewards Program.

Not a Rewards Program member yet?

See the front desk to enroll or visit

www.bestwesternrewards.com

Visits and Code of Conduct

No visits are allowed in the hotel, prostitution is illegal in Costa Rica. We reserve the right of admission.

Dialing Instructions

Reception and emergencies.....Dial 741
 Shift Manager.....Dial 701
 Wake Up Call.....Dial 741
 Calls to another room.....(Dial Room Number)
 Medical Service.....Dial 741
 Local or International Calls, go to Reception for arrangement.

Did you forget something?

For your convenience, we count with razors, shaving cream, toothpaste, toothbrush, sewing kit, shampoo, soap, comb, sanitary napkin, bath caps, pillows, blankets, hooks, towels, face towels, cell phone chargers, adapters, iron and iron board, note block and pencils, available at the front desk free of charge, 24/7.
 Dial.....741

Water and Snacks

The hotel water is 100% drinkable, free of impurities, and can be drunk safely. For your convenience, at the Hotel Reception, we have bottled water or snacks available from 11:00 pm to 6:30 am.

Internet Access

The internet is free at the Hotel.

To enter choose the network "BWJB"

In case of problems with the connection, mark extension 741.

Baggage assistance

Dial 741 and help will be sent to you immediately to collect your luggage. We have luggage custody 24 hours a day, at no cost. At Reception, you will be given a ticket so that you can claim it on your return.

Computer Service, Scanner, Photocopying and printing

Available at Front desk, 24/7.

Baggage assistance

Dial 741 and help will be sent to you immediately to collect your luggage. We have luggage custody 24 hours a day, at no cost. At Reception, you will be given a ticket so that you can claim it on your return.

Electric Plug & Free contact plugs

The Hotel supplies 110 volts, 60 cycles.

Beside the desk and behind the nightstand.

Laundry Service

Available from 7:00 a.m. to 5:00 p.m. List and laundry bag available at the front desk

Dial ext. 741. It is delivered in a maximum of 24 hours.

Safe Deposit Boxes

Each room has an electronic box at your disposal. The hotel is not responsible for items of value or money outside of it.

Ice request

Available for free in Bars and Restaurants of the Hotel from 6:30 a.m. to 1:00 a.m..

Channel Guide

Consultation in canal 2, 24 hours.

Fire Safety

For your information, we have instructions in case of an accident behind the door of your room. It will show you your location and the nearest emergency exit.

Never use elevators and go straight to the evacuation point.

Entertainment Areas

We have beach volleyball and volleyball at the green area. A central pool and a pool overlooking the beach open from 8:00 a.m. to 8:00 p.m.

Football, Pool and Ping Pong table and playground for children free of cost. Open from 8:00 a.m. to 10:00 p.m. Information at the front desk.

Early Express Breakfast

Available every day. Please request it the day before, no later than 10 p.m., at Reception.

Restaurants & Bars opening hours Restaurant "El Puerto"

Breakfast..... 6:30 a.m. / 10:00 a.m.

Lunch..... 12:15 m.d. / 3:00 p.m.

Dinner..... 6:15 p.m. / 9:30 p.m.

Snack Bar "El Muelle"

Beverages Services.....10:00 a.m to 1:00 a.m.

Snacks Services..... 11:00 a.m. to 6:00 p.m.

Late Snack..... 9:00 p.m. to 11:00 p.m.

Lobby Bar

10:00 a.m. to 10:00 p.m.

***(Low season closed Monday to Thursday)

Green Practices

We are an ecological hotel.

We have a recycling program, an energy conservation program, a water conservation program, as well as a local conservation program.

The hotel recycles glass, cardboard and cooking oil, this last one for energy generation. It also uses efficient equipment with low water and electricity consumption. We also disseminate information about conservation areas in the region.

For more information, consult reception.

Jaco Beach All Inclusive Resort

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Wherever Life Takes You, Best Western® Is There.

Each Best Western® branded hotel is independently owned and operated.