

Tel.: (506) 2443-0043  
1Km east from Juan  
Santamaria Airport  
Alajuela, Costa Rica.



**SAN JOSE, AIRPORT  
COSTA RICA**

Dear colleagues,

Please receive a warm greeting on behalf of your friends at the Holiday Inn Express San José Airport in Costa Rica.

May I take this opportunity to send you the following 2014 special net rates granted to your company at our airport hotel.

**From Jan 1<sup>st</sup> until December 31<sup>st</sup>, 2014**

Occupancy	Net Rates
Standard Single	\$113 + tax
Standard Double	\$120 + tax

- Rates are per room / per night
- Rates are in US currency and are applicable to rooms according to occupancy.
- Actual tax rate is 13% and must be paid by the wholesaler.
- Rates or taxes are subject to changes without prior notice.
- Check IN: 2:00 pm, Check OUT: 12 noon
- Children 18 years or younger stay free when sharing room with at least one adult. A maximum number of 3 children is permitted.
- Rooms with 2 double beds, maximum quadruple occupation.
- Rooms with one king bed, maximum triple occupation.
- One extra bed can only be installed in a room with a King size. Rate: \$10 + tax, non commissionable.
- Additional rate for 3rd and 4th person (19 years or older): \$10 + tax per person, non commissionable.
- Baby cribs are available upon request at no additional cost.
- **Group Rates and Extended Stays:** 3<sup>rd</sup> and 4<sup>th</sup> person stay FREE.

**The 2011 Kemmons Wilson Spirit of Family Award  
HOLIDAY INN EXPRESS  
San José Airport, Costa Rica.**



**TORCHBEARER  
AWARD WINNER 2011**



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**All of our rates include the following benefits:**

- Free Unlimited International Calls - worldwide
- Free 24 hour airport shuttle
- “Express Check In” service
- Complimentary **Express Start**<sup>®</sup> Buffet Breakfast (6am – 10am) and Breakfast “To Go” (3:00 am – 6am)
- Free local calls
- Free **Wi-Fi** hi speed internet in lobby and rooms
- Children 18** years or younger, stay free while sharing a room with their parents or at least one adult.
- Hospitality Promise
- Airport Kiosk
- Free parking area with 24 hour security
- Internet access area
- 24 hour Coffee and assorted tea station
- Complimentary use of safety security boxes

**[Cancellation Policy for Individual Reservations](#)**

- A reservation should be guaranteed with a credit card, voucher from the travel agency, letter of endorsement, deposit or bank wire. Otherwise, your reservation will be canceled at 6:00 p.m. (Costa Rica time) on guest’s arrival date.
- The Travel Agency will be able to cancel an individual reservation before 6:00 p.m. (Costa Rica time) on guest’s arrival date, without a penalty.
- If the Travel Agency cancels a reservation on or after 6:00 p.m. of guest’s arrival date, the full cost for the first night of lodging will be charged, due to “NO SHOW”.
- In the event that the guest does not arrive, and the hotel is not notified of the reservation cancellation, the Travel Agency will have to pay the full cost of one night of lodging.
- In the event of receiving a prepayment for the reservation, and if the Travel Agency does

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not make use of this, the hotel will write a note of credit to the Agency for the corresponding amount, minus all applicable charges (including NO SHOW fees).

**Cancellation Policy for Group Reservations 07 rooms or more**

•Every group should be guaranteed with a credit card, voucher from the Travel Agency, letter of endorsement, deposit or bank wire. This guarantee or prepayment must be done 07 days prior to the group's arrival date. Otherwise, the group reservation will be canceled and the Hotel will not be held responsible.

•The Travel Agency will be able to cancel a group reservation without a penalty, 07 days prior to the group's arrival date.

• If a group reservation is canceled in 06 days or less prior to the arrival date, the following penalties will apply:

- When you cancel the reservation within 06 to 03 days before arrival, the hotel will charge 25% of the total stay for group booking.
- When you cancel the reservation within 02 days before arrival, the hotel will charge 50% of the total stay for group booking.
- When you cancel the reservation within 01 day before arrival or on the same arrival date, the hotel will charge 100% of the total stay for group booking.

•When the Travel Agency makes a deposit in advance for the cost of the group's lodging, and does not make use of this, the hotel will write a note of credit to the Agency for the corresponding amount, minus all applicable charges (including NO SHOW fees).

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### Reservations Policy

**For individual reservations** please send your request to our Reservations Department:

Email: [reserve@gmhiex.net](mailto:reserve@gmhiex.net), Tel: (506) 2443-0043, Fax: (506) 2442-9532

Kindly specify in your reservation if guests are celebrating a special event (birthday, anniversary, honeymoon).

**For group reservations or special requests** please contact our International Sales Department:

Steven Rojas, Email: [srojas@gmhospitality.net](mailto:srojas@gmhospitality.net), Tel: (506) 2290- 2321 Ext. 1806

**Please access the following link to download our high resolution photos:**

[http://www.flickr.com/photos/holidayinnexpress\\_sanjoseairport/](http://www.flickr.com/photos/holidayinnexpress_sanjoseairport/)

Thank you for adding to our progress and success. We look forward to serving you and your customers in the near future. If you have any questions or requests please feel free to contact us.

Best regards,

Steven Rojas  
International Sales Executive

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